

Serenity Co-Op, Inc.

Privacy Policy

Effective Date: July 12, 2026

Serenity Co-Op, Inc. ("Serenity Co-Op," "we," "our," or "us") is committed to protecting your privacy while fulfilling our mission of improving wellness through education, accessibility, and community. This Privacy Policy explains what information we collect through serenitycoop.org and related services, how we use it, and the choices available to you.

Information We Collect

We may collect information you voluntarily provide, including your name, email address, mailing address, phone number, donation information, volunteer or sponsorship inquiries, newsletter subscriptions, and messages submitted through our contact forms. We may also collect limited technical information such as IP address, browser type, pages visited, cookies, and analytics data to improve our website.

How We Use Information

We use information to respond to inquiries, process donations, provide requested resources, communicate about Serenity Co-Op programs, improve our website, maintain security, and comply with legal obligations. We do not sell personal information.

Third-Party Services

Our website may link to third-party resources, including the Support Portal, Crisis resources, donation processors, podcasts, and community partners. Their privacy practices are governed by their own policies.

Data Security

We use reasonable administrative and technical safeguards to protect information. No internet transmission or storage system can be guaranteed completely secure.

Your Choices

You may request to review, correct, or delete personal information we maintain where permitted by law, or unsubscribe from communications at any time.

Children

Our website is intended for a general audience and is not designed to knowingly collect personal information from children without appropriate consent where required.

Policy Updates

This policy may be updated periodically. The Effective Date will reflect the latest revision.

Contact

Questions regarding this Privacy Policy may be directed through the contact information published on serenitycoop.org.